

Terms and conditions of participation

Participation at the 36th IATA Ground Handling Conference ("the Conference") is open to anybody duly registered. You must agree and adhere to these Terms and Conditions to participate to the Conference.

IATA and LIVE BY GL! EVENTS strive to provide a professional, respectful, and harassment-free event experience for everyone. We celebrate the diversity of all Conference Participants, exhibitors, and staff, and we expect every Participant to conduct themselves in a professional, respectful, and responsible manner at all times. By attending the event whether onsite or online, you are agreeing to respect and ensure a harassment-free event. If you engage in such behaviour, you may be asked to leave the event at the sole discretion of the event organisers.

You must not take part in any canvassing, leafleting, demonstrations, objectionable behaviour, or any activity, which may disrupt the Conference.

Smoking will only be permitted within the clearly designated smoking areas. Any fines for infringements of this ban shall be borne by the Participants.

IATA reserves the right to deny you participation in a specific session and/or to stop any activity on your part that may interfere with, or cause annoyance to other participants.

You must comply with the security requirements imposed by the venue and/or local/national authorities. You may not bring weapons (firearms and ammunition, knives, and sharp objects), easily flammable or explosive substances including pyrotechnics, drones, dogs (except guide dogs), gases or hazardous substances (including chemical pesticides and insecticides), or foul-smelling substances or radioactive sources. Other restrictions may apply.

You may not circulate with vehicles within the venue including un-motorised vehicles like bikes, scooters, etc.

IATA and LIVE BY GL! EVENTS (the "Organisers") reserve the right to exclude or remove you from the Conference if you do not comply with these terms and conditions.

You are required to present a copy of an official identity card, passport, or another acceptable identification document to obtain your badge. The registration badge is the only onsite identification document needed during the entire period of Conference. It is personal to you and cannot be transferred to a third party. If you lose or forget your badge, you may not be allowed access to the Conference. You must report any lost badges to the reception/security.



Liability waiver/disclaimer

- 1. If the Conference is cancelled, or if its scheduled date or venue is changed as a result of any unavoidable circumstances including, without limitation, natural disasters, acts of God, war, terrorism, epidemic or any acts or omissions of third parties that are beyond the control of IATA, IATA reserves the right to either withhold the entire registration fee and apply it towards a future Ground Handling Conference, or to reimburse the registration fee after a prorated deduction of the reasonable costs already incurred for the organization of the Conference. In the event that the Ground Handling Conference is cancelled by IATA due to coronavirus, the registration will be fully reimbursed however, bank transfers fees, and any other expense related to participation like travel or visa costs are not reimbursed. IATA will immediately inform participants in case of postponement or cancellation.
- 2. IATA reserves the right to modify the program of the Conference at any time, unilaterally and without notice and IATA does not give any warranty that any particular individual will appear as a speaker or panelist. While IATA will make reasonable efforts to provide accurate information on the Conference Website, IATA makes no guarantees or representations as to the accuracy of such information.
- 3. IATA cannot accept any liability for death, injury, damages, loss, cost, or expense suffered by participants (including accompanying persons or partners or attendant caregivers). In particular, IATA cannot accept any liability for losses arising from the provision or nonprovision of services provided by hotel companies or transport operators.
- 4. IATA will not be liable for any theft or damage to property caused onsite during the Conference, by any factor whatsoever, unless there has been a fault, intent, or deliberate recklessness on the part of IATA. IATA shall not be held responsible in the event of poisoning or food intoxication during the Conference.
- 5. You agree and acknowledge that you are undertaking participation in the Conference and related activities at your own free and intentional will and you are fully aware that possible physical injury might occur to you as a result of your participation to the Conference. The liability of the Organizers for whatever legal reason shall be limited to intent and gross negligence. You acknowledge these risks freely and knowingly and agree to take part in the Conference at your own risk. You are responsible for maintaining adequate personal health and travel insurances or other insurances as may be required by applicable law and / or the host country.
- 6. Your participation to the Conference is subject to the approval or authorization by the local/national authorities as relevant. IATA has no control over such approvals and / authorizations and cannot be held responsible in case of you being denied entry in Iceland.



Photographs, video material and audio recordings

IATA or its contracted suppliers will take photographs, video material and audio recordings ("Digital Records") at the Conference and use them in external communications such as direct mail and email marketing, newsletters, educational materials, social media, press releases and broadcasts over the internet for communicating about the Conference or promote participation in future IATA Congresses as well as other purposes specified.

By participating in the IATA Ground Handling Conference, you grant IATA the right to use any Digital Records in which you appear as well as your name, photograph and biography for such purposes as described in this section and you waive your right to inspect or approve the finished product, now and in the future, whether that use is known or unknown to you.

All photographs and video material become the property of IATA and may be displayed, distributed, or used by IATA for any purpose. In addition, IATA may collect statistical data and trends based on audio/video recordings.

Cancellations and Refunds of Registration Fees

Registration will not be refunded. The participant fees will be kept and used to cover participation to the next Ground Handling Conference.

Please contact the registration agency for any substitutions or cancellations:

Congress Registration Office: Live! By GL Events, on behalf of IATA

Email: iataighc@gl-events.com Address: 59 Quai Rambaud

CS 800559 Lyon cedex 02 - France



Privacy Policy

The applicable privacy policy of the registration company is available <u>here</u>.

Any dispute, controversy or claim arising out of, or in relation to, this contract, including the validity, invalidity, breach, or termination thereof, shall be exclusively submitted to the courts

IATA may update these Terms and conditions for participation from time to time, at any time without notice to you, by posting such changes on the registration platform.